



GENERALES RULES

- For our own safety all clients be required to show their ID at reception. Within our maintenance program there could be periodic closures of certain facilities in our center. This does not give the right of a refund or postponement of payment.
- Spacio10 reserves the right of admission.
- Access is not permitted for under 18.
- Forbidden access with food or drink.
- Forbidden to smoke.
- Obligatory entry with shoes and clothes.

CHANGING ROOM'S RULES

- Spacio10 offers for our convenience the use of lockers during your stay, they cannot be used as a safe; the centre will not be held responsible for any valuable items left in the lockers, or for anything left out of sight of the client.
- Collect and return the towel and locker key at reception.
- Our personal will remove all the items inside the blocked ones at the end of the day.

SPA RULES

- In the spa, it is obligatory to shower before entering the pool and long hair must be worn up.
- Do not use hygienic, cosmetic or shavers products inside the spa.
- Silence is prayed in the spa area.
- Forbidden access with shoes but it is mandatory wear flip-flop in the spa area.
- Forbidden access with bags, food or drink.
- Don't use glasses, beach or diving material.
- Don't run.
- Don't jump and/or pull head.
- The last access is **at 4:30 PM**, which allows us to guarantee they will enjoy the 2-hour circuit, as at 6:30 PM they must go to the changing rooms. After that time, access to the circuit will not be allowed.
- You must to reserve the time for the spa circuit at spacio10@atlanticmirage.com. If you have a monthly pass you can make the reservation by phone. If you don't have a reservation and the spa it is fully booked you can't access to the facilities.
- If you access to the circuit it is not permitted to go outside and come back.
- All our vouchers (1 week, 2 weeks, 1 month, 3 months, and 6 months) for **Spa or Spa + Gym** access are valid for use on **consecutive calendar days only**, starting from the

activation date. No exceptions, extensions, freezes, or modifications will be granted under any circumstances. All passes are **personal and non-transferable** and may only be used by the registered holder at the time of purchase.

No refunds, exchanges or postponements of any kind will be made for non-use of the ticket.

- *It's not allowed to use cameras or mobile phones in the Spa.*

Please tell our staff at reception if you have any health problems or could be pregnant, the access to our center will be under your responsibility.

ADMISSION AND PERMANENCE RIGHT IS RESERVED

The access and use of the facilities is for adults only it is obligatory to check-in at the Reception.

The admission and permanence will be refused to any person:

- Not complying with the rules of the establishment.
- That is not up to date with the membership or service reserved.
- Showing symptoms of being drunk, carrying, consuming or showing symptoms of having consumed any kind of drug or psychotropic substance.
- Carrying guns or any other object which may be used as such showing violent or inadequate behaviour towards staff members or other customers.
- Wearing clothes or symbols which may encourage violence, racism or any kind of discrimination.
- Not complying with the law in terms of smoking restrictions.
- Not complying with the minimum hygiene conditions.

None of our vouchers are eligible for refunds under any circumstances. Date extensions or changes are not permitted. Vouchers are personal, non-transferable, and must be used on consecutive days in accordance with the established terms and conditions.