

IMPORTANT RULES



IDENTIFICATION

You must **present your original ID** to gain access to the centre. Copies or photographs are not accepted.

ACCESS TO THE CENTRE

Access to the centre and the spa is granted **exclusively via a contactless wristband**. Each user must scan their wristband at the **reader before entering and must keep it on whilst in the spa area**. It is **forbidden to lend or share the wristband**. Failure to comply will result in **automatic cancellation of membership without entitlement to a refund**.

CANCELLATION POLICY

Appointments for treatment rooms or private Pilates classes must be cancelled or rescheduled **at least 24 hours** in advance. Otherwise, the session will be **considered to have taken place and will not be refundable or rescheduled**.

MEMBERSHIP FEES

Membership fees are available for **7, 14, 30, 90 or 180 days**, valid for use during the contracted period from the date of payment.

No refunds, changes or extensions will be granted for total or partial non-use of the membership.

TOWELS

Towels are **not included in the membership fee**.

Large towel: **€2** | Small towel: **€1**

These **must be returned to reception after use**.

LOCKERS

Lockers **do not function as safes**, so the centre accepts no responsibility for valuables.

Lockers **may not be used overnight**. **Monthly hire** is available (please enquire at reception).

SPA

You must **shower before entering** the pools.

You must **wear swimwear**, have **your hair tied back**, and **bring a towel and clean flip-flops**.

Please keep quiet to maintain the relaxing atmosphere.

If you have any health issues or are pregnant, **please inform reception**. Use of the facilities is at the user's **own risk**.

MAINTENANCE

The centre **may carry out partial closures or cancel activities for maintenance purposes**, without entitlement to a refund or compensation.

AGE RESTRICTIONS

Gym: **from 16 years of age with parental consent**.

Spa: **from 12 years of age, accompanied by an adult at all times**.

